



## **PickPoint automation helps Buckley Air Force Base get scripts to patients 84% faster using Will Call System**

*Buckley Air Force Base sees prescription fulfillment times drop from 7 minutes to as low as 9 seconds in the first month*

FREMONT, California, April 23, 2019 -- PickPoint, an ASHP Excellence and ASMUS Circle of Excellence award-winning pharmacy automation company, announced results from a recent Department of Defense (DoD) study completed at Buckley Air Force Base using its Will Call System (WCS). PickPoint's WCS is the industry's first LED light-guided will call system. It reduces time for return to stock and labor costs while better organizing a pharmacy's will call area, increasing staff productivity, and enhancing patient safety.

Buckley Air Force Base serves approximately 88,000 patients in the Denver area and looked to improve patient wait times and overall experience at its pharmacy by implementing PickPoint's WCS, the first light-guided, smart-bag pharmacy will call automation in any DoD military installation.

Capt. Alexander Tran, 460<sup>th</sup> Medical Group Chief of Outpatient Pharmacy, saw significant results with the WCS, "The [PickPoint WCS will call system] effectively decreased prescription dispensing times by roughly 84%. Prior to PickPoint, RTS was a manual and time intensive-activity [that took] around 105 minutes each week. With PickPoint, the process...takes around 25 minutes per week."

"PickPoint is the market leader in automated will call solutions," said Kevin Delaney, Vice President of Sales and Development at PickPoint. "We pride ourselves on delivering products that both enhance safety while also improving productivity. Our customers love our solutions, and their patients love our lights!"

[A full summary of Buckley Air Force Base's report can be found on their website.](#)

### **About PickPoint**

PickPoint delivers cutting-edge technology solutions that integrate easily into a pharmacy setting and are the most affordable, reliable, efficient, and productivity-enhancing options on the market. We are built upon the principle that only superior customer service allows a company to grow and prosper, and we place the needs of the customer first and conduct business with integrity. Our products are designed around two core tenets, patient safety and efficiency, leading to improved patient outcomes and reduced pharmacy labor costs. PickPoint, a technology company with a human pulse.

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